

## Web Applications Support & Development

We are seeking a qualified candidate to provide support on our internally developed ASP and PHP Intranet in the office and over the phone to our 170+ team. This position includes bug logging and resolution, training, MS SQL based reporting and light software development.

In this support role, you must have excellent customer service and communication skills to work with a broad range of problems and skill levels. Being able to organize and complete competing priorities in a team environment is crucial in this fast-paced position. You must be results-oriented, detail focused, possess strong technical aptitude and have the ability to work with minimal guidance.

### Responsibilities:

Working with internal end users in offices and over the phone

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Completing software support tickets on software bugs

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Completing reports and minor feature updates

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Assisting IT Software Engineers with projects

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Documentation of systems and processes

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Other duties as assigned

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### Requirements:

- Excellent communication and customer service skills
- Experience with web application development languages (PHP and ASP are preferred)
- Experience with JavaScript, CSS and HTML
- Experience with relational databases and SQL (MS SQL is preferred)
- Excellent problem-solving skills
- Ability to work on multiple requests concurrently

### ***Interested?***

If your skills and positive attitude are a good fit for SEI, [please apply](#) today.